



JULIE P. MAGEE
Commissioner

State of Alabama Department of Revenue

(www.revenue.alabama.gov)
50 North Ripley Street
Montgomery, Alabama 36132

May 7, 2013

MICHAEL E. MASON
Assistant Commissioner

JOE W. GARRETT, JR.
Deputy Commissioner

CURTIS E. STEWART
Deputy Commissioner

MEMORANDUM

2013-6

TO: All Alabama Designated Agents

FROM: Brenda R. Coone, Director
Motor Vehicle Division

SUBJECT: Revoked Certificates of Title

On April 28, 2013, the Motor Vehicle Division converted the title database from a mainframe database to a Windows-based server. We recently discovered that certificates of title issued during the period April 29th through May 2nd were erroneously mailed to the vehicle owner instead of the vehicle lienholder. The issue was immediately corrected and the affected certificates of title were revoked, reissued, and mailed to the appropriate lienholder.

In addition, the affected vehicle owners were notified by the Motor Vehicle Division that the certificates of title have been revoked, and the vehicle owners were directed to surrender the revoked certificates of title to the Motor Vehicle Division. Any revoked certificates of title that are submitted to the lienholder by the vehicle owner should also be surrendered to the Motor Vehicle Division.

We apologize for any inconvenience this matter may have caused. Please feel free to contact the Motor Vehicle Division at titles@revenue.alabama.gov should you have any questions or concerns regarding this matter.